



**POSITION: WEST END 24-HOUR SAFE SPACE FULL TIME/PART TIME/CASUAL
OUTREACH WORKERS**

Spence Neighbourhood Association is looking to fill multiple Outreach Worker positions in our overnight safe space. The outreach workers will work overnight shifts between the hours of 8:30pm to 7:00am and will be responsible for programming and building relationships with youth at the Magnus Eliason Recreation Centre. This includes engaging youth with positive activities, performing risk assessments, providing effective crisis response, connecting them to community resources and social services, and providing them with mentorship. WE24 focuses on the basics - harm reduction, restorative justice, basic needs, and showing love to our fellow community members.

Safe Spaces and/or Shelters are considered to be an essential service. SNA and WE24 have continued to take all safety measures extremely seriously during this time. Staff are expected to work on site, wear PPE, physically distance, follow all cleaning protocols and follow all provincial health guidelines while at work and in their personal lives.

This is an overnight safe space, which means that staff can expect to work **overnight hours**.

Primary responsibilities include:

- Work in cooperation with other team members to ensure space is safe and welcoming environment for its participants and participant needs are met
- Following all eight of SNA's staff expectations at all times (be respectful, be safe, be engaged, be accountable, work as a team, be supportive, communicate, be professional)
- Support youth in a strength-based behaviour management model that includes restorative justice practices
- Work a variety of shifts including evenings, weekends, and overnights
- Complete daily logs, progress reports, incident reports, etc.
- Complete all opening and closing responsibilities and duties
- Maintain a clean and organized environment
- Perform community outreach as needed
- Transport youth in the agency vehicle following all safety guidelines
- Prepare and serve healthy meals for youth accessing the 24 Hour Safe Space
- Attend SNA team meetings/events including Youth and Families Staff Meetings, WE24 Program meetings, committee meetings, individual check-ins when required, SNA and WE24 Events (meetings and events are currently being held virtually)
- Participate in the planning and implementation of special events
- Build relationships with, mentor and support youth from the West End of Winnipeg
- Assess ongoing needs and explore options that ensure the safety of participants
- Assess and navigate systems including Manitoba Justice, Winnipeg police, CFS, EIA and others



Spence Neighbourhood Association **EMPLOYMENT OPPORTUNITY**

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- Support and advocate for youth and families in crisis
- Connect youth to supports and resources in the community
- Address basic needs (safe place, food, hygiene supplies and clothing) of youth
- Facilitate and support youth in exploration and identification of their own culture
- Provide volunteer and employment support to youth

Desired qualifications:

- Life experiences similar to those that are served by WE24 and/or a combination of experience working or volunteering with people in a community context
- Work under pressure in a fast pace environment while maintaining a calm presence and demeanor at all times
- Demonstrate an in-depth understanding of barriers that exist for Indigenous and Newcomer youth and their families in Winnipeg
- Demonstrated commitment to anti-racism, anti-colonialism and anti-oppression
- Knowledge of restorative justice practices and a willingness to work through this lens
- Must be committed to harm-reduction work
- Experience working with, mentoring or counselling youth
- First-hand knowledge of resources available for youth and adults within the inner-city and the ability to refer individuals to the best resources for their needs
- Ability to navigate crisis and support others through stressful situations
- Be able to be self-motivated and manage a flexible work schedule
- Must be able to demonstrate professional behaviours at all times (being on time, communicating openly with supervisors about commitments, etc.)
- Must be able to work as a team and individually
- Demonstrate excellent organizational and administrative skills
- Demonstrate excellent communication skills, both written and verbal
- Familiarity with a Google Environment (Gmail, Google Drive, Google Sheets, etc)
- Valid Class 5 Driver's license

Assets:

- Relevant education or experience in one-on-one mentorship, wrap around support, social work, community development, inner city studies, or other applicable fields.
- Relevant training including current First Aid & CPR, ASSIST, Non-Violent Crisis Intervention, Mental Health First Aid, Trauma-Informed Care, Harm Reduction Training, Naloxone Training, etc.
- Experience working with youth involved in gangs
- Experience working with youth with addictions or struggling with mental health

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- Experience working with 2SLGBTQ* and other marginalized groups of youth
- Understanding of the Youth Criminal Justice System
- Understanding of Restorative Justice theory and practices

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Spence Neighbourhood Association highly encourages Indigenous People, Newcomers, People of Colour, women, members of the 2SLGBTQ* community, residents of the West End, and individuals with lived-life experience, as it pertains to this role, to apply.

Hours and remuneration:

The Employee agrees to fulfill a 32-40 hour work week. SNA agrees to pay \$17-19/hour on a bi-weekly schedule, with hours paid as worked. Required CPP, EI, and tax deductions will be made and employer contributions will be paid. Responsibilities may require flexible hours to be worked (i.e., evenings and weekends) such as board meetings, occasional extension of hours to meet unanticipated deadlines, or fundraising events in the evenings or on weekends. However, regular hours will be between 9:00 PM and 9:00 AM seven days per week.

DEADLINE FOR APPLICATION:	Monday, October 4th, 2021 - 12 pm
SUBMIT RESUME & COVER LETTER TO:	Spence Neighbourhood Association Attention: Lin Howes Barr; Executive Director 615 Ellice Avenue E-mail: lin@spenceneighbourhood.org